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# JANUARY RECAP

2025 ISSUE





Let's celebrate the highlights of January 2025 and recognise the outstanding contributions of each team member. Your hard work and dedication continue to be instrumental to the success of DBOS and the satisfaction of our valued clients. January was a particularly exciting month as we welcomed several new staff members to the DBOS team, bringing fresh perspectives and talent to our team. We also forged a valuable new partnership. These additions to our team and network position us for even greater success this year.



# **DBOS & Holloway Removals & Storage:** A New Partnership Begins!

We are thrilled to welcome our new client, Holloway Removals & Storage.

**Holloway Removals & Storage** is a leading Australian moving company dedicated to helping you move the right way. With a fleet of over 40 vehicles, from utes to large trucks, and a team of 100+ experienced professionals, they handle moves of all sizes. They've successfully relocated thousands of customers and offer comprehensive moving and storage solutions, backed by years of combined industry experience.

# **EMPLOYEE SPOTLIGHT**



# Jacqueline Laurente Lup Events

# **DBOS CHAMPION**

"Jacq consistently performs at a high level, demonstrating excellent organizational skills and insightful planning. Her dedication and support were recognized by one of our largest clients, who expressed his sincere appreciation for her work as Event Producer throughout 2024, particularly noting her "endless patience and support" during a busy year."

#### -- Gemma Stonem, Head of Client Success & Event Operations

Do you know a superstar at DBOS? Nominate them for our next DBOS Champion! **Submissions go to Nicole** at <u>hr@dbos.com.au</u>.

# SPECIAL KUDOS Churchill Repedro- Alpha

Churchill's work on their new website was exceptional. He delivered a fast turnaround and the final product is visually stunning. The clients are thrilled with the results.



# **EMPLOYEE SPOTLIGHT**

# **JESSICA PILI**

Annual Alpha Award Winner for 2024 for Loyalty for servicing Alpha for a decade with your loyal and consistent demonstration of company values, and application and acumen in Rates management for performance in an ever changing economic and business landscape.

## **TIN PELAYO**

Congrats!\_

Congratulations! You are an Alpha Annual Award Winner for 2024 for Honesty for your reliability demonstrated by honest interactions, positive attitude and openness to learn. Well done and thank you for your tremendous and consistent efforts.

# EMPLOYEE SPOTLIGHT

#### **BEATRIZ SABLAN**

Beatriz provided outstanding service on the NTI Help Desk. A client encountered multiple issues with his headset and other IT matters, and Beatriz handled the situation with remarkable patience. She thoroughly answered all of the client's questions and went above and beyond by creating clear, bullet-point instructions for switching between his headset and earpods. Her willingness to assist and her commitment to resolving technical challenges are invaluable assets to the team.

### SYVELLE SERRA

Congrats!

Winner of Ambition Award which aims to recognise and honour employees who consistently exemplify a professional spirit of ambition, contributing significantly to the organization's growth and success. This award acknowledges and celebrates the pursuit of excellence, proactive and leadership, and unwavering commitment to achieving ambitous goals within the context of our organizational values.

# EMPLOYEE PULSE CHECK

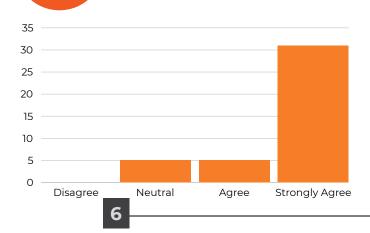


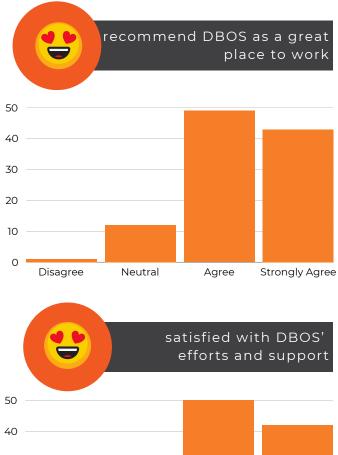
Our recent employee survey revealed a strong sense of positive momentum within DBOS. Employees reported high levels of motivation, expressed satisfaction with client and DBOS support in achieving their goals, and overwhelmingly recommended DBOS as a great place to work. These results underscore our commitment to fostering a supportive and engaging work environment.

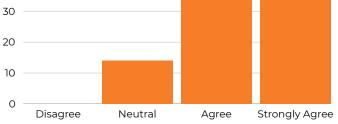




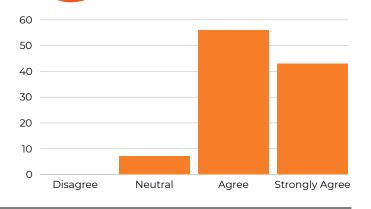
equipped to achieve my goals







clear with my goals and target



We are thrilled to share overwhelmingly positive feedback. Clients consistently express appreciation for the dedication and exceptional performance of our staff, the high level of support provided by the DBOS Support Team, and our overall commitment to client success. This commitment extends to continually improving our internal operations as well. We are actively investing in enhancements to our office internet and connectivity infrastructure to ensure seamless productivity for every DBOS team member.



Help us improve by taking a quick survey about your recent experience with DBOS. It only takes a few minutes to complete, and your honest feedback is crucial to us.



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Congratulations to our Biggest Losers for the 2nd weigh in. Well done, guys!

Flo Goce - Alpha

4.50 KG ★

MALE CATEGORY

Michael Morella - CarCoop

1.50 KG

2.50 KG

Magic Asas - NTI

70

# FEMALE CATEGORY

4.10 KG 🛧

Liz Seria - NTI

Geeia De Vera - Synergy

Tin Pelayo - Alpha

1.70 KG

2.85 KG

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# MONTHLY BASH: LUCKY IN MOUSE





The DBOS team celebrated the start of the year with fun employee engagement activities organized by HR. We recognized team member milestones, including birthdays and work anniversaries, and proudly announced the newest DBOS Champion.







#### HAPPY BIRTHDAY!

Nico Salcedo, Rosanna Dotimas, Jes Olona, Alexis Cantiga, Bea Zablan, Elaine Santiago, Thanya Santilices and Angel Ramos



HAPPY DBOS ANNIVERSARY! Gio Salamana, Mark Compahinay, Mel Naculanga, Jericho Espino, Knarf Pacis, and JJ Vicente



# SHARE YOUR DBOS SUCCESS

Do you know other Business Owners who could benefit from offshore staffing? Tell them about DBOS and you will both get a referral reward\* of one (1) full-time employee seat fee valued up to A\$850 when they sign up.

#### For Enquiries and Referrals

You may contact Daphny at daphny.grumo@dbos.com.au

#### **TERM & CONDITIONS**

- Both the referrer and referred are to receive rewards once every successful referral has been finalised.
- To be considered successful, the referred should sign a contract for a minimum of 12 months. When signed, the referrer will receive a reward of one (1) full-time employee seat fee valued up to \$850 AUD.
- They can claim their reward at any month after thirty (30) days when the referred contract has started.
- The referred will receive a referral reward of one (1) full-time employee's seat fee.
- The referred will be able to claim the reward after six (6) months of partnering with DBOS.
- The referred client should sign the contract for at least twelve (12) months to be able to claim their referral reward which will be automatically deducted by the DBOS accounts officer.
- To refer, simply email your referral's contact information and other related information to Daphny at daphny.grumo@dbos.com.au



## NEED HELP?

HR & Recruitment hr@dbos.com.au IT Operations Accounts Other Concerns

it@dbos.com.au operations@dbos.com.au finance@dbos.com.au daphny.grumo@dbos.com.au

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