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## **NOVEMBER RECAP**

2024 ISSUE





November was a busy and fulfilling month at DBOS! We successfully concluded our fundraising project for typhoon victims and distributed all donations to those in need.

Our CarCoop team also had an incredible experience traveling to Australia for their client's annual Christmas bash.

And now, we're eagerly anticipating our biggest event of the year, the DBOS Year-End Party this Friday!

As we look ahead to the new year, we're committed to building on our successes and continuing to deliver exceptional results.

#### **Together, We've Made a Difference**

We're deeply humbled by your overwhelming generosity during our recent donation drive. Thanks to your support, we were able to provide critical medical supplies and equipment to those affected by the devastating typhoon.

A special thanks to the Angat Buhay Foundation, led by Mr. Raffy (Co-Founder), for their unwavering commitment to helping those in need. Their partnership was instrumental in ensuring that your donations reached the right hands.

Every single item, from bandages to medical instruments, will play a vital role in the recovery process. Your kindness will help countless individuals receive the care they deserve, empowering them to rebuild their lives.

Thank you for being a beacon of hope. Together, we can make a real difference.



#### EMPLOYEE SPOTLIGHT





#### **DBOS CHAMPION** Jaime Funtanar

We're thrilled to recognise Jaime Funtanar as our DBOS Champion for this month! Her exceptional performance, dedication, and leadership have truly set her apart.

Jaime not only achieved the highest number of FAs on her team after taking on new responsibilities but also spearheaded the incredible participation of 605 teams in our Halloween event. Her hard work and innovative ideas have significantly contributed to our team's success.

Congratulations, Jaime! Your outstanding contributions are truly inspiring.

Send your nominations to Nicole at <u>hr@dbos.com.au</u>

### Special Kudos

#### Nico Salcedo - NTI

We are pleased to announce Nico as the new QA Lead for the Manila team. He will be responsible for overseeing all QA activities, collaborating with product owners and the on-site team to ensure project success.



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## Team CarCoop's Des, Karen, Che and Theresa's Aussie Adventure

Our incredible DBOS team - Des, Karen, Che, and Theresa - had an unforgettable adventure exploring the stunning landscapes of Sydney and the Sunshine Coast for this year's annual CarCoop Christmas bash.

A huge thank you to our wonderful clients, Nigel and Amanda, for their generosity and ongoing support of their DBOS team!

And a special congratulations to Theresa! This trip was her reward for being the top-performing Sales team member of the year. Welldeserved, Theresa!



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## A Great Visit From NTI's Lachlan, Sean and Rebecca

We're thrilled to have NTI's Lachlan, Simon, and Rebecca visit their DBOS team! This visit is a fantastic example of NTI's commitment to their DBOS team members. By connecting with them in person, NTI ensures that they feel valued and supported.

We also appreciate NTI's dedication to providing new team members with the training and support they need to succeed.

We look forward to many more years of successful partnership and growth with NTI!





#### Get Ready to Celebrate!

Join us for the biggest DBOS event of the year - our Annual Year-End Party on Friday, December 6th, 2024.

Let's come together to celebrate another successful year with your incredible DBOS teammates. It's going to be a night filled with fun, food, and unforgettable memories!

A huge thank you to all our amazing clients for their continued support. Your contributions have made it possible for us to secure even bigger and better raffle prizes!

#### **EMPLOYEE PULSE CHECK**

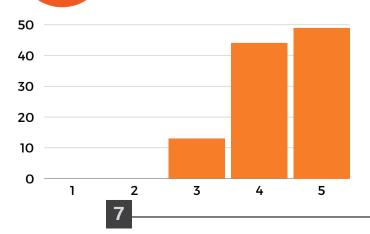


Our recent employee survey confirmed the positive sentiment within our organization. Key findings include high levels of employee motivation, satisfaction with client and DBOS' support, and recommend DBOS as a great place to work.





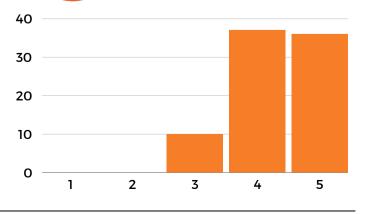
concerns or issues raised are actioned or supported in a timely manner







satisfied with the client's support and communication



4.47

#### LEVELING UP OUR SERVICE



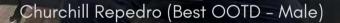
Client satisfaction remains our top priority, and we're delighted to report overwhelmingly positive feedback. Clients were particularly impressed with the dedication and performance of our staff, which saw a notable 4.7 improvement from 4.5 in the previous month. The quality, timeliness, and overall value of our services were also highly praised.



Help us improve by taking a quick survey about your recent experience with DBOS. It only takes a few minutes to complete, and your honest feedback is crucial to us.



#### **MONTHLY BASH: SHIMMER & SPARKLE**



Gigi Datangel (Best OOTD – Female)

The DBOS team had another fantastic monthly bash! Our talented staff dazzled in their sparkling attire, and we enjoyed a day of fun games, delicious snacks, and great company.

We celebrated our birthday and DBOS anniversary celebrants and honoured our well-deserved DBOS Champion.



#### CELEBRATING LIFE & WORK



#### **HAPPY BIRTHDAY!**

Magic Jordan Asas, Ronnie Nerona, Daphny Grumo, Ederlyn De Guzman, Jacquelyn Sai, Julmarie Dizon, Gaile Hermoza, Chardine Dia Agauna, Mijonary Francisco, Michael Angelo Morella and Nonie Florenda



HAPPY DBOS ANNIVERSARY! Nicole Alfaro, Mark Cyrus Cruz, and Matthew Francisco



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