



September Snapshots

September is another busy and productive month for your DBOS team as we reach another important milestone with the expansion of our office here in Quezon City. That and all the other fun and exciting things we did. Here are all the highlights!



Ms. Magdalena Kusyik of Alpha Companies Visits DBOS

Alpha Companies' Chief & Sales Marketing Officer, Ms. Magdalena Kusyik is one of our most engaged clients. She made it a part of their ongoing commitment to pay their offshore sales & marketing teams quarterly visit to make sure they continue to build mutual understanding, shape out better working paths, share best practices, and of course have some fun activities with their offshore team. She was also very generous to leave an amazing testimonial that you can [watch here](#).



September Employee Anniversary & Birthday Bash

The theme of our September celebration was Denim and as expected, everyone rocked their best denim fashion. We had cakes, everyone's favourite "pancit" (the best Filipino noodle dish), certificates and gift cards for those celebrating their DBOS anniversary. [Check out the photos here](#).

"Your Filipino Phrase of the Month"

Walang anuman
/wa-lang a-noo-man/
(You're welcome!)

If people thank you for your gesture or act towards them, they'll recognise your effort and say "salamat." In return, tell them "walang anuman."

HR & Operations Update

Our new office is now open!

It's another milestone for DBOS as we open our new office space at The Spark Place Building in Cubao. This is a crucial step for DBOS as we continue our plans for growth. This new space has bigger production floor and boardroom for your offshore teams, private offices for client visits and a little cozy lounge area for employees to relax during their break times.



DBOS Welcome New Clients

We are proud to announce that two new clients, Propelme and AMBICO from Brisbane, Australia are joining our dynamic team looking for various roles from Team Leaders to Payroll Processing.



Virtual Recruitment Open House

With our clients' growing requirements, DBOS Recruitment Team held a three day virtual recruitment open-house from the 7th to 9th of September to reach more candidates. 21% of showed up candidates passed the initial screening and the team were able to endorse and onboard some of the candidates. We're excited to have our next recruitment event soon for Quarter 4!



R U OK? DAY

Workplace mental health is key in keeping employees happy, employee retention high, and productivity levels good. So, one of the things we try to instill to our employees is encouraging each other and having a meaningful conversation when they see someone is struggling in any way and offering appropriate support, long before they're in crisis.



DBOS Employee Spotlight for September

Des Bernardo of Team CarCoop is our #EmployeeSpotlight for September. Des is one of our pioneer team members here in DBOS. For 7 years, Des is a consistent top performer and is someone we can consider a "unicorn" in the industry. Her talent, dedication and work ethic are unmatched. And she always tries to be the best team member and leader she could be. Keep up the great work, Des! [Watch it here](#)

September Staff Happiness Metre

Our continuous efforts to always strive to address the concerns and attend to the needs of the staff resulted to a consistent 8/10 overall happiness metre. In addition, the staff also rated the DBOS efforts and support a very satisfactory score of 4.2/5. And we are looking to continue



this great work to reach our goal of 9/10 happiness metre with all the new and fun employee engagement activities lined up for the staff and the implementation of the new HR enquiries ticketing system.

DBOS Business Circle



We are now offering our clients the services with each other. If you would like to highlight your business in our circle to promote to other like minded operators we would love to hear from you. Sign up now and our marketing team will be in touch for the next step.

[Sign Up Now](#)

New Hires for September



Alma & Olive of Team PD Insurance

Alma and Molly are both experienced Customer Retention Specialists in the insurance industry. They have a combined experience of over 15 years in the BPO insurance industry and Team PD Insurance is thrilled to have skills of their caliber as the newest members of their growing team.



Raymond Veterico of Team DKG

Raymond is the new Assistant Account Executive for DKG Insurance and has 9 years of experience working in the insurance industry. He just started his with DBOS but already has shown great work ethic and established rapport with his team mates.

Marben Dimson of Team Softsure

Marben is the new QA Tester for Softsure. He has over 10 years of experience in QA testing and



specialises in manual and automation testing.

Upcoming Employee Engagements



Halloween Party
27 October 2022



2022 Melbourne Cup
1 November 2022



DBOS Year-End Party
17 December 2022

Share Your DBOS Success: Send Us Your Referrals

Do you know other Business Owners that could benefit from offshore staffing? Tell them about DBOS and you will both get a referral reward* of one (1) full-time employee seat fee valued up to \$575 USD when they sign up.

[*Terms and Conditions Apply](#)



[Email Your Referrals](#)

For Enquiries and Referrals

You may contact Jacqui on [+61 4 3571 7038](tel:+61435717038) or email at jacqui.miller@dbos.com.au

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