



## October Snapshots

DBOS went all out in October with all the employee engagement activities we've held for the staff. From the monthly birthday and celebration bash up to the highly anticipated Halloween event.

Halloween in our office is one of the most fun and celebrated engagement programs as we remember our loved ones who have passed and celebrate the lives we are privileged to have!



### Vinny Jose of One Solar Australia's three-week visit

DBOS welcomed Vinny Jose of One Solar Australia for a three-week process training and coaching. The team really appreciated the time and effort of their client to ensure the team's success.

Vinny also left an awesome testimonial about his team that you can [watch here](#).



### October Employee Anniversary & Birthday Bash

Cheers to all our birthday and work anniversary celebrants for October. Thank you to all our amazing clients that showed their appreciation to their team members. [Check out the photos here](#).



### OOTD Wednesday: Back to Black

As part of our month-long Halloween celebration, we decided on a Back to Black theme for our monthly OOTD. All the staff showed up for work like rockstars in their all-black fits. [Check out the photos here](#).



### Halloween Decoration Battle: Unit 605 vs. Unit 606

For this year's Halloween event, we went for the Horror Disney Theme, and the staff (as always) did an amazing job transforming the office into a whole new world. To make it even more exciting, we turned the office decoration into a competition between Units 605 and 606. Unit 606 transformed the office into [Little Mermaid's Dark Atlantica](#) and Unit 605 into [Coco's Day of the Dead](#). Unit 606 was declared the winner with over 30k likes on FB and 85% of the client votes.

### DBOS Trick or Treat is Back!

We were so thrilled to hold our first Trick or Treat with the staff's kids since the pandemic. This is always one of our



favourite events during our Halloween party as it's also one of the ways we give back to our employees with children. We played games, served yummy foods, and of course, spoiled the kids with all their favourite sweets. [Check out the photos here.](#)



## Dead Little Mermaid and Sebastian win the Best Halloween Costumes

Our Halloween event isn't complete without all the fang-tastic costumes of our staff. Congratulations to our this year's winners, Karen Acleta and Des Bernardo. [Check out the spook-tacular photos here.](#)

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## "Your Filipino Phrase of the Month"

**Kumusta ka?**  
/ku-moos-ta-ka/  
(How are you doing?)

As your introduction or starting line to get to know people, start asking how they are doing/feeling at the moment. Say "kumusta?" This phrase was borrowed from the Spanish words "como estas?" which has the same meaning.

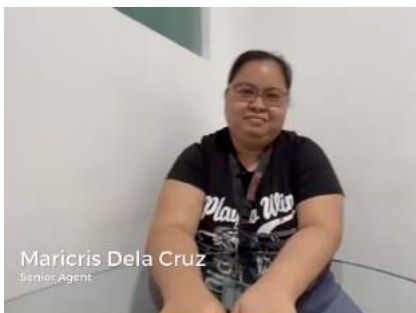
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## HR & Operations Update



### Unit 501 Renovation to Commence

As DBOS continues to expand, our 5th floor office will be dedicated to one of our fastest growing teams, Team CarCoop. The space will be customised to the client's and their team's requirements. New carpet will be installed to improve the acoustic of the space and new amenities will be added for the staff's comfort. The ETA for the completion will be the third week of November.



### DBOS Employee Spotlight for October

Maricris "Cris" Dela Cruz of Team Alpha is our Employee Spotlight for October. Cris is also one of our pioneer team members here in DBOS. She's been consistently outstanding and achieving great results for her client. She continues to exceed expectations which is just unbelievable so keep it up, Cris! [Watch it here.](#)

### Ivan Barzana wins Badger Brand Ambassador Award for Focus (Core Value)

Our biggest congratulations to Ivan Barzana for winning the Badger Brand Ambassador Award for Focus (Core Value) for 2022. This is for showing consistency with work his performance, maintaining focus, and for keeping the team spirit high despite all the challenges the team



has gone through in the past year.



### October Staff Happiness Metre

We are consistently hitting the mark for our staff happiness metre with an improved score of 8.6/10 and a very satisfactory score of 4.5/5 for our efforts and level of support.

## Upcoming Employee Engagements



**2022 Melbourne Cup**  
1 November 2022



**DBOS Year-End Party**  
17 December 2022

## DBOS Business Circle



We are now offering our clients the services with each other. If you would like to highlight your business in our circle to promote to other like minded operators we would love to hear from you. Sign up now and our marketing team will be in touch for the next step.

[Sign Up Now](#)

### How's your DBOS experience?



Would you mind heading to Google and writing a quick review for DBOS?

Reviews help boost our online presence and help companies like yours find us easier online and make confident decisions about outsourcing.

Review or not, we still love and appreciate you!

[Write us a review](#)

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## Share Your DBOS Success: Send Us Your Referrals

Do you know other Business Owners that could benefit from offshore staffing? Tell them about DBOS and you will both get a referral reward\* of one (1) full-time employee seat fee valued up to \$575 USD when they sign up.

[\\*Terms and Conditions Apply](#)



[Email Your Referrals](#)

## For Enquiries and Referrals

You may contact Jacqui on  
[+61 4 3571 7038](tel:+61435717038) or email at [jacqui.miller@dbos.com.au](mailto:jacqui.miller@dbos.com.au)

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### New Hires for October



#### **Josey Fernando of Team Alpha**

Josey is a returning employee of Alpha as a Claims Officer. She started with the account last 2017 and was given the opportunity to manage team members under the claims department.



#### **Christian Xavier Sayson of Team Alpha**

He prefers to be called Cian and is engaged with Alpha as their Social Media and PPC Specialist. He has 4 yrs of experience in digital marketing and was involved in the real estate industry before joining DBOS.



#### **Eillen Vega of Team Alpha**

Len also works for Alpha as their newest Data Reporting and Insights Analyst. She has 10 years of broad experience in BPO where she was in charge of data analytics, work force management, PowerBI training, and the development of templates and reports used by the operations.



#### **Natalie Dasayo of Team Alpha**

She is also working for Alpha as their Senior Accountant. Nats is a Certified Public Accountant for both the Philippines and Australian entities. She also worked with several broadcasting and media industries before assuming the opportunity in DBOS.

#### **Gilbert Guidotti of Team Propell**

Gilby joined the newest account of DBOS (Propell) and is assigned to manage the collection's campaign. He has 11 years of



work experience in BPO with 5 years of a solid foundation with collections for lending companies.



### **Christine Ann Yano of DBOS Finance & Admin Team**

Tin is the newest support team member and is now working hand-in-hand with the finance team. She has 2 years of related work experience and graduated in Accountancy last 2020.

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