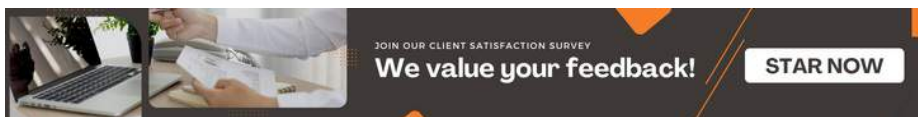




February Snapshots

Although February is the shortest month of the year, it is still an eventful month for the DBOS team. We had two client visits, our monthly employee engagement activities, new milestones and the announcement of the first-ever DBOS Champion of the Month.



New staff training with Cristina & Felicia of Lup Events

Cristina and Felicia of Lup Events visited DBOS for the second time in three months, to onboard and train their new team members. Lup is one of our fastest-growing teams. They just added three more staff and now have a total of nine DBOS staff members with more plans for growth.



Paul Burgess of Synergy Business Systems meet their DBOS team members

Paul Burgess visited DBOS for the first time to meet and onboard Synergy Business Systems' first offshore team. This is also Paul's first time in the Philippines and will surely not be the last.



Hear what Paul Burgess of Synergy Business Systems has to say about DBOS

Hear from the National Credit Manager of Synergy Business Systems in Australia, Paul Burgess. Synergy is one of our newest partners and they currently have two DBOS staff members to start their outsourcing journey. [Watch his testimonial here.](#)



DBOS Valentine's Day: Wear Your Relationship Status

For Valentine's Day, our staff wear certain colours to represent their relationship status. Red = In a relationship, Pink = in love, Grey = Doesn't care, Black = Single and contented, and Brown = In love with coffee.

[See which colours does each of your team members wore.](#)

February Employee Anniversary & Birthday Bash

Happy Birthday to all our February



celebrants and congratulations to all our work anniversary celebrants:

MK Liangco of Admin - 6 years
Gail Hermosa of DKG - 4 years
Rossa Manuel of WNAN - 2 years
Jomar Macaalary of PD NZ - 2 years
Randy Cajigas of PD Insurance - 2 Years

[See all the photos here.](#)

January DBOS Champion, Jacquelyn Sai



Sai has been with DBOS since the 3rd of May, 2021, handling the position of Training and QA Officer with PD Insurance. She is currently supporting the Manila and South Africa office, where she ensures the quality of the contact centre management. She trains newly onboarded members for PD Manila. Sai also has more than 10 years of work experience as a Trainer, mostly for US accounts before joining DBOS.

Tagalog Phrase of the Month

Kain na!
/ka-in-na/
(Let's eat!)

Say this when you're eating with people and the food is served.

Example: You're having lunch with your whole team. Say "Kain na!"

HR & Operations Update



DBOS Welcome a New Partner

We are thrilled to introduce and welcome onboard our newest Australian partner [Accelerate Offgrid Touring](#), from Queensland, Australia. They are the leader in touring upgrades, conversions and accessories. They are starting their outsourcing journey with one DBOS staff member.



DBOS Ranked In The Global Outsourcing Firm (BPO) Index For 2023

Last 16th of February, 2023, Outsource Accelerator, the world's leading outsourcing marketplace and advisory, announced The Global Outsourcing Firm (BPO) Index.

The Global Outsourcing Firm (BPO) Index Ranks BPO Firms Globally Based On An Objective And Comprehensive Analysis Of 2,300+ Firms. [Read more](#)

Speed Hiring: A Job Seeker Match Making Event

To increase our candidate reach even more, our Recruitment Team will be joining the Speed Hiring: A Jobseeker Match Making event on the 3rd and 4th



of March 2023 at Port Area Manila. Thousands of applicants from all over the metro and nearby provinces are expected to attend this job fair, so this will be an awesome opportunity to find some quality talents for our clients.



Upcoming Employee Wellness Program: DBOS Family Fun Run

As we continue to help build a healthier workplace, improve our company culture, and help our employees live a healthier lifestyle, DBOS will hold its first-ever Family Fun Run on the 11th of March 2023 at Quezon Memorial Circle.



DBOS Employee Spotlight for February: Jericho Espino of DBOS IT Team

Meet Jericho Espino, our DBOS Employee Spotlight for February. Jericho used to be our IT Intern and was absorbed as a full-time employee soon after his internship (actually even before his graduation). Jericho has shown immense potential and has a really great attitude and to be able to help him develop and meet all his potential is an honour. So, thank you, Jericho, for being with DBOS; we're looking forward to seeing you grow. [Watch his testimonial here.](#)

How's your DBOS experience?



Would you mind heading to Google and writing a quick review for DBOS?

Reviews help boost our online presence and help companies like yours find us easier online and make confident decisions about outsourcing.

Review or not, we still love and appreciate you!

[Write us a review](#)

Share Your DBOS Success: Send Us Your Referrals

Do you know other Business Owners that could benefit from offshore staffing? Tell them about DBOS and you will both get a referral reward* of one (1) full-time employee seat fee valued up to \$575 USD when they sign up.

*Terms and Conditions Apply



Email Your Referrals

For Enquiries and Referrals

You may contact Jacqui on
[+61 4 3571 7038](tel:+61435717038) or email at jacqui.miller@dbos.com.au

DBOS Business Circle



We are now offering our clients the services with each other. If you would like to highlight your business in our circle to promote to other like minded operators we would love to hear from you. Sign up now and our marketing team will be in touch for the next step.

Sign Up Now

P.S. Outlook users: Please add our email address to your contacts to make sure these emails don't get lost - marketing@dbos.com.au

Gmail users: You might find that this newsletter gets routed to your promotion tab. You can re-route it by dragging the newsletter over to your Primary tab. After you do, Gmail will ask you if you wish to make the change permanent.

Apple mail users: Tap on the email address at the top of this email and "Add to VIPs." This ensures delivery.

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